

# Refund Application

# RA

## Instructions to Students

1. Students MUST fill in their Date of Birth and if under 18 you require a Parent/Guardian signature before the refund will be processed.
2. You must submit this form to your teacher for signing before lodging it at a Customer Service Centre.
3. To be eligible for a refund you must submit this form within 4 weeks of your course commencement date or within 4 weeks of your scheduled start date (if you are an apprentice/trainee or flexible delivery student) or prior to your first Census Date (if you are accessing a VET Student Loan). Having withdrawn from an approved course or part of an approved course, students with a VET Student Loan must sign a New or Continuing Enrolment form before recommencing study in any approved course.
4. Full refunds require surrender of ID Card, settlement of any outstanding loans/fines and LLC clearance.
5. If a Refund is required, **Refund Applications will incur an \$80 administration fee.** Please refer to fees and charges brochure available on our website.
6. Students enrolled in fee for service Short Courses must submit their withdrawal PRIOR to the first class to be eligible for a refund. Short Course withdrawal applications submitted within five working days prior to the first class will incur a \$40 administration fee.

## Staff completing Refund Only

Staff must complete sections A, B, C, ensuring reason for refund and staff member responsible is captured. This form must be retained in the students' file.

## SECTION A: CURRENT PERSONAL DETAILS

Student ID*	<input type="text"/>	Date of Birth*	<input type="text"/>
Family Name*	<input type="text"/>	Given Name(s)*	<input type="text"/>
Course Code*	<input type="text"/>	Campus	<input type="text"/>
Course Title*	<input type="text"/>		
Course Start Date	<input type="text"/>	Course End Date	<input type="text"/>

\* Mandatory Fields

## SECTION B: REASON FOR REFUND

<input type="checkbox"/> Full withdrawal from course <small>(See instructions 5 &amp; 6 above)</small>	<input type="checkbox"/> Partial Withdrawal from Course	<input type="checkbox"/> Concession card obtained
<input type="checkbox"/> Course cancelled by Institute	<input type="checkbox"/> Student disengaged from study – unable to make contact	
<input type="checkbox"/> Other: <input type="text"/>		
Staff Members Full Name:	<input type="text"/>	Date <input type="text"/>

## SECTION C: WITHDRAWAL DETAILS (please attach CRN Selection if there is not enough space below)

<input type="checkbox"/> Student is withdrawing from <b>all</b> Modules/Competencies associated with the course noted above
<input type="checkbox"/> Student is withdrawing from <b>the following</b> Modules/Competencies associated with the course noted above

Module / Unit of Competency Code	Module / Unit of Competency Name	Complete for Refund only		
		Tuition Refund	Material Refund	Consumable Refund
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$
		\$	\$	\$

## SECTION D: APPROVAL

I confirm that the student has been withdrawn from all relevant modules/units of competencies as outlined above. I authorise any/all material and consumable fees noted above to be refunded to the student.

<input type="text"/>	<input type="text"/>
Director / Education Manager / Operations Manager name	Signature
<input type="text"/>	<input type="text"/>
Director / Education manager / Operations Manager position	Date

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**SECTION E: PAYMENT DETAILS – PRINT CLEARLY**

Bank Name  Branch

BSB Number  Account Number

**No Credit Card details will be accepted – banking details only**

Account Name

Email Address (Mandatory for Remittance Advice)

Current Phone Number

**SECTION F: STUDENT DECLARATION**

I declare all the information I have provided on this form to be true and correct and the above to be the rightful recipient of any refund or credit due

Student name

Student signature  Date  /  /

Parent/Guardian  Date  /  /

(required if under 18 years of age)

**SECTION G: STUDENT ADMINISTRATION USE**

	Initial Amount	Amended Amount	Refund/Credit due
Tuition Fees	\$ -	\$ =	\$
Student Services Fees	\$ -	\$ =	\$
Material Fees	\$ -	\$ =	\$
Consumable Fees	\$ -	\$ =	\$
Fee For Service (FFS) Fees	\$ -	\$ =	\$
Part Payment Plan (PPP) Fees	\$ -	\$ =	\$
Other Fees	\$ -	\$ =	\$
		<b>Subtotal</b>	<b>\$ A</b>
Outstanding Fees	Initial Amount \$ -	Payments Made \$ =	<b>\$ B</b>
		Administrative Fees	\$ <b>C</b>
		<b>Total Refund Due (A-B-C)</b>	<b>\$</b>

**Refund Application Outcome:**  **Approved**  **Denied**

**Notes:** \_\_\_\_\_  
 \_\_\_\_\_

	N/A	YES
Debit success Notified to cancel Part payment Plan direct Debits	<input type="checkbox"/>	<input type="checkbox"/>
VET FEE-HELP / VET Student Loan void upon withdrawn registration if lodged before census date	<input type="checkbox"/>	<input type="checkbox"/>
EFT details entered into Banner	<input type="checkbox"/>	<input type="checkbox"/>
Refund Payment entered into Banner	<input type="checkbox"/>	<input type="checkbox"/>
Student Administration to forward this form to Procurement	<input type="checkbox"/>	<input type="checkbox"/>

Office use only	Refund processed in Student Management System by
	Name <input style="width: 90%;" type="text"/>
	Signature <input style="width: 60%;" type="text"/> Date <input style="width: 15%;" type="text"/> / <input style="width: 15%;" type="text"/> / <input style="width: 15%;" type="text"/>